



Utility Department
Customer Service

160 Lake Avenue
Palm Coast, FL 32164
386-986-2360

Notice of Utility Rate Adjustment Effective October 1, 2026

Dear Palm Coast Utility Customer,

The City of Palm Coast is committed to providing safe, reliable, and high-quality utility services. Effective **October 1, 2026, water and wastewater rates will increase by 5.1%** in accordance with the City's approved utility rate ordinance and Utility Strategic Plan. This annual adjustment is based on the **U.S. Consumer Price Index (CPI) Water and Sewerage Maintenance Services Index**.

These adjustments help support:

- **Reliable Service:** Maintenance, repairs, and system improvements that reduce interruptions and extend the life of critical infrastructure.
- **Public Health and Environmental Protection:** Safe drinking water, reliable wastewater treatment, and protection of our natural resources.
- **Regulatory Compliance:** Meeting state and federal requirements and maintaining high operating standards.
- **Infrastructure Investment:** Addressing aging infrastructure and preparing the utility system to meet Palm Coast's long-term needs.

Stormwater: Effective October 1, 2026, the monthly stormwater rate will increase from **\$36.16 to \$38.33 per ERU**, an increase of **\$2.17 per month**. This adjustment is part of the five-year fee schedule as established through the City's 2023 Stormwater Rate Study.

Solid Waste: Under the City's residential solid waste agreement with **FCC Environmental Services Inc.**, the monthly rate will increase by **\$1.23**, bringing the rate to **\$35.60**, effective October 1, 2026.

A schedule of the updated utility rates is included with this notice.

Thank you for your continued support as we invest in the reliable utility services and infrastructure that serve our community today and for years to come.

To learn more about utility projects and infrastructure improvements, please visit. palmcoast.gov/utility-strategic-plan

City of Palm Coast Utility Department



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Water and Sewer Rates		
	Residential/Duplex	Commercial/ Multi-Family
Water Base Fee	\$27.24	Based on Size of Meter
Usage per 1,000 (gallons)		\$8.46
0-5,000	\$7.38	
5,001-10,000	\$8.11	
10,001-20,000	\$10.34	
Above 20,000	\$13.27	
Wastewater Base Fee	\$26.76	Based on Meter Size
Usage per 1,000 (gallons)	\$6.93	\$8.32
Optional Irrigation Meter		
Irrigation Base Fee	\$13.60	Based on Meter Size
Usage per 1,000 (gallons)		\$7.65
0-5,000	\$8.11	
5,001-10,000	\$8.11	
10,001-20,000	\$10.34	
Above 20,000	\$13.27	

All properties outside the city limits will receive a 25% surcharge on rates and charges/fees.

A listing of updated rates and future rates are located on our city website:

<https://www.palmcoast.gov/customer-service>



Scan with your
mobile phone
camera to view
the Utility
Strategic Plan.

[palmcoast.gov/utility-strategic-plan](https://www.palmcoast.gov/utility-strategic-plan)